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SERIAL NUMBER 09/823,590	FILING or 371(c) DATE 03/31/2001 RULE	CLASS 712	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. SBL0001US		
APPLICANTS Anil K. Annadata, Milpitas, CA; Wai H. Pak, Hercules, CA; Rohit Bedi, Hayward, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/23/2001						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/QUYNH H NGUYEN/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 41	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 3
ADDRESS CAMPBELL STEPHENSON LLP 11401 CENTURY OAKS TERRACE BLDG. H, SUITE 250 AUSTIN, TX 78758 UNITED STATES						
TITLE System and method for multi-channel communication queuing						
FILING FEE RECEIVED 890	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			